

**Patient Involvement Group  
"Expression of interest"**

Are there any particular parts of the Practice services that you are interested in? (e.g. children and young people, older people, online services)

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Do you have any particular experiences, skills, knowledge that may be helpful to the PIG?

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Is there anything else you would like to tell us, or things you think we should be looking at?

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When you have completed this section, please tear off this slip and return it to Reception at either surgery.

You can also contact us on our email address:  
**sedwest.ppg@nhs.net**

(Please note this contact address is managed by our volunteers so is not continually monitored.)



The Surgery, Brede Lane,  
Sedlescombe,  
Battle, East Sussex. TN33 0PW  
Tel: 01424 870225 Fax: 01424 870912

Surgery Website  
[www.sedlescombeandwestfieldsurgeries.co.uk](http://www.sedlescombeandwestfieldsurgeries.co.uk)

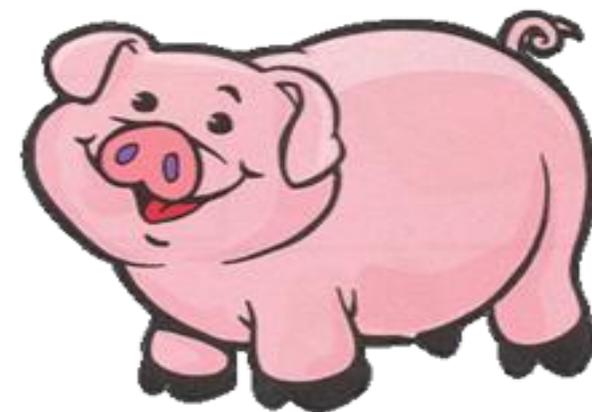
PIG Email  
[sedwest.ppg@nhs.net](mailto:sedwest.ppg@nhs.net)



The Surgery, Main Road, Westfield,  
Hastings, East Sussex. TN35 4QE  
Tel: 01424 751609 Fax: 01424 755984

Sedlescombe & Westfield  
Surgeries

Patient Involvement Group  
"PIG"



You can help to develop  
patient services at our  
GP Practice.

November 2018 v5

## Patient Involvement Group (PIG)

We are a small active group of independent, volunteer patients who support the Practice. We want to help make our services as good as is possible for every patient.

We are confident that our group is a really useful link between patients and the Practice helping us work better together.



Our main group meets approximately every six weeks at 6.00pm.

Alternatively you could join our email only (Virtual) group so you can give us your ideas without coming to meetings.

Both groups aim to:

- provide an opportunity for individual patients to share ideas to help improve the service
- discuss new patient services and changing patient needs
- feedback to the staff of the Practice on any services provided including the organisation and use of our buildings, the website, appointments etc.

Our group is happy to welcome anyone, aged 18 or over, who is a patient, but particularly those with young children or teenagers, carers, patients with a disability, and those with long term conditions (such as asthma, hypertension, heart disease, kidney disease, diabetes) who use the services of the Practice either regularly or only occasionally.

We would especially like to encourage patients of working age and younger people (over 18) to join the group as we realise that sometimes it can be difficult for these individuals to access services.

**Everyone is welcome and everyone can be useful!**

## PURPOSES OF OUR "PIG"

### In brief...

To provide a link between patients, doctors and staff.

To help the continual improvement of services locally and across East Sussex by listening to patients' experiences and sharing these where appropriate.

To encourage all patients to be more aware of their own health needs and understand how we can all look after ourselves better.

To act as a representative group of patients to help support and influence the development of health and social care both in our surgery and across East Sussex.

*Please note: This group is not able to deal with any individual or personal issues.*

If you do have any concerns about the service you receive please talk to a member of the Reception staff or ask to speak to the Practice Manager who will be pleased to explain the ways in which the Practice will listen to you and support you.

## Interested in becoming involved?

I would like to help develop the future of patient services at Sedlescombe & Westfield Surgeries, please tell me more about the following:

(Please tick the relevant box/s)

Patient Involvement Group (I can attend meetings)

Patient Virtual Group (Contact through email)

Please contact me to tell me more

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Postcode: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Email: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

By signing the above, I give consent to be contacted in order to support Sedlescombe & Westfield Surgeries with regard to the Patient Involvement Group.

The Practice will ensure that members' details are held securely and not used for any purpose other than as described in this leaflet.